The Aftermath of COVID-19 How to Restart & Gear Up?





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Agenda

- The World after COVID-19
- Care for you
- Care for the family
- Care for the employees





- **Challenges in Business**
- ✓ Plan now to face challenges
- ✓ Changes in Work Place
- ✓ Initiatives related to Cash flow
- Sector Specific Impact
- Hard Decisions
- Prepare to Restart
- Extension / Relief from State & Central Government



The World after Covid-19

- + Global Crisis Humankind is now facing a global crisis. Perhaps the biggest crisis of our generation. We must act quickly and decisively
- + Action Plan We should now decide on short and long term action plan to over come the threat in business
- + Opportunities A big boom of opportunities will emerge in the year 2021 once the economy is back on track
- + Innovation & Strong system This is the time every one should gear up to restart the business with more stronger systems and run with innovative ideas





Care for You

+ Corona virus Alive ? - Keep in mind that we have not completely eradicated the Corona virus but trying to arrest the community transmission

+ VIP - As a leader you are very important to the family and the organisation. Never ever attempt to over rule the safety precautions

+ Self safety & Protection

- + Take at most care to distance your self. Avoid going to crowded places like mall, restaurants, theatres, social gathering and meetings
- + Wear all the protection mask, hand glows, use sanitizer frequently when ever you move to another place
- + Avoid travel by train, bus, flight etc., and follow Government advice



Care for the Family

- 1. When you return back home after work / travel
 - Keep your foot ware and other belongings away from others
 - Discard your cloths in soap water and take bath before you enter the house to prevent infection for your family members.
- 2. Ask family members to avoid going to crowded places like mall, restaurants, theatres, Social gathering and meetings
- 3. Ask them to avoid travel public transport (Train,Bus,Flight etc.) and follow Government advice
- 4. Eat healthy food and do indoor exercises like Yoga
- 5. Buy & Store required food items and important regular medicines
- 6. Educate Domestic staff and ensure that they follow safety precautions



Care for the Employees

- 1. Employees who have already left for out station and travelled back during or after lock down might be affected by COVID-19 which he / we may not know
- 2. As a precautionary measure every employee should be checked thoroughly on day one before entering the office/factory for temperature/cough/cold. The procedure shall be continued for the next 15 days and monitored
- 3. All the regular safety procedures like washing hands, wearing masks & PPE's should be strictly enforced
- 4. Advice them to follow social distancing inside and out side the factory
- 5. Daily meetings to be conducted before the shift to educate employees about all the safety measures to be followed in and out side the factory
- 6. Check with all employees
 - + Whether they have come in contact with any COVID-19 positive persons?
 - + Is there any positive case within 5 KM radius of his stay during

lockdown period ?

Employee wellness







Challenges in Business...

CASH FLOW DISRUPTION

- * Delay in payment from customers
- Demand for advance from employees to meet their family commitments
- Demand from suppliers to manage their start-up issues
- Payments to EMI, TNEB, ESI, EPF GST and other Government taxes

MAN POWER DISRUPTION

- *Shortage of employees due to extension of lock down period in certain states / region
- •Absenteeism of immigrant workers due to travel to their native places
- Poor turn out of employees due to fear to re-join
- *Resignation of employees and demand for settlement



Challenges in Business.. (Cont.)

SUPPLY DISRUPTION

- * Shut down of suppliers
- * Transport Delays



MACHINE MAINTENANCE & SERVICE

- * Start now to clean the machines and keep them well lubricated
- * Start warm cycle in case of CNC machines and other equipment

* Ensure availability of spares and service support from equipment suppliers





Plan now to Face Challenges

- 1. Allocate budget and *reserve cash for a quick start*
- 2. Anticipate poor receivables and provide contingency fund
- 3. Anticipate poor order booking during next 3 months post COVID-19 stabilisation and <u>reduction of any non</u> <u>performing asset (Man / Materials etc.,)</u>
- 4. Anticipate poor revenue due to various uncertainty & under utilisation of capacity. <u>Prepare a projected P&L for 2020-21 to identify & plan for cost reduction in In-Direct Expenses</u>
- 5. Approach your bankers immediately for <u>additional working</u> <u>capital to mitigate the issues</u>
- 6. Prepare detailed plan & prioritise activities by all staff









Changes in Work Place

- Identify activities that can be executed from home and provide facilities like Laptop & internet
- Improve sanitation and increase hand wash facility
- 3. Stager tea and lunch break to keep distancing
- 4. Re-organise production lines to keep distancing
- 5. Additional PPE to prevent transmission of virus
- 6. Build Plan to prioritize & protect valuable customers
- 7. Understand what matters to them and how their situation will evolve and change your production plan accordingly
- 8. Focus on customers with contractual obligation, high margin & continuous business







Initiatives Related to Cash Flow

- 1. Focus on Collecting Overdue bills
- 2. Factorise receivables (Bill Discounting)
- 3. Explore business which can give immediate realization of payments
- 4. Understand current available cash flow and plan deployment for the next 3 months
- 5. Make only what the customer needs
- 6. Plan to buy smaller batches to reduce inventory
- 7. Liquidate non moving inventory

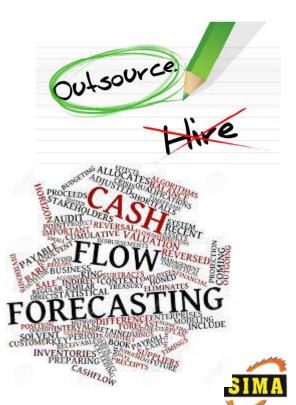


Initiatives Related to Cash Flow (Cont.)

8. Identify bad paying customers and stop working for them



- Identify products / process that can be out sourced to manage shortage of manpower
- 10. Set up cash war room / dash board to improve cash transparency and implement tighter cash control



Sector Specific Impact

Up to 10%

Service

Retail

Pharma

Health Care

Telecom

High tech office goods

Food & Food processing

(Provision stores)

Up to 30%

Automobile

Construction

Infra

Consumer goods

Logistic

Apparel

Leaf

Up to 50%

Oil & gas

Aerospace

Air & travel

Insurance

Hospitality





Hard Decisions..

- 1. Fix more deliverables with senior management
- 2. Pay cut proportionate to reduction in sales / profitability
- 3. Tough negotiation with suppliers to meet discount expectation from the customer
- 4. Improve speed of decision making and implement discipline in all areas
- 5. Cut in any kind of additional perks, entertainment expenses etc.,
- 6. Plan for automation to reduce manpower and improve efficiency
- 7. Move from your comfort zone and thing on alternate business





Prepare to Restart

- 1. Request all the staff to prepare "TO DO List"
- 2. HR to call all the employees and make sure they are safe and ready to join office / factory. Assure them the salary for March
- 3. During this lock down time, ensure you engage your employees through online e-learning, group meetings, brain storming etc., and prepare them to jointly fight the crisis
- 4. Purchase department to contact all the suppliers / sub contractors and ascertain the readiness to resume supply/ give them priority of supply required
- 5. If any problem with current supplier, now explore alternative source and keep them ready
- 6. Sales department to read contract / PO, call customers to keep in touch, inform current situation and revoke force majeure if applicable
- 7. Sales, Engineering, Procurement activities can be done by WFH (Work From Home)









Government support initiatives

- 1. ICAI guidelines for extension of due dates for IT & company act return filings
- 2. Filing of IT returns, form 15g/h, 61a, TDS, appeals, annual return, investment u/s 80c, payment u/s capital gain etc.,
- 3. Extension of due date for gstr-3B,1-filing of any forms, returns, replies to notices, Sabka Vishwas scheme
- 4. ESI & EPF payment for Feb & March
- 5. Extension offered by DGFT for various licences
- 6. EMI extension, Interest reduction by banks
- 7. Electricity bills extension for LT & HT consumers
- 8. Investment subsidy & interest subvention to set up industry for essential goods. Approach TIIC & SIPCOT



Thanks...

WHEN THE GOING GETS TOUGH THE TOUGH GET GOING

